

Letter of reference October 2010

Courlux International SA is a mail order company based in Switzerland. We are currently present in eight different European markets and send several million packages to consumers every year.

We have been working with Delta Contact in Poland since April 2009 and want to express our full satisfaction with their work to this date. Delta Contact acquires new customers via outbound telemarketing for us and the amount of work hours is counted in many thousands per month.

Upon performing these campaigns for us DeltaContact also verifies the customers details versus the original information in the used database and correct them if necessary. In addition to this they also collect additional contact information such as mobile phone numbers, e-mail addresses and so on.

We appreciate the work performed by Delta Contact to this date and regard it as being of very high quality and would like to give any concerned third party our highest recommendations of their services.

Should you wish to receive more information from us - please do not hesitate to contact me.

Sincerely,

Andreas Gustafsson
Marketing Director

Courlux International SA

andreas.gustafsson@courlux.ch

OURLUX INTERNATIONAL SA 1623 Semsales Switzerland



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